

Warranty Policy for HelloFurniture product(s)

Indoor Furniture

HelloFurniture Indoor Range Offers 1 Years warranty applies to domestic use only and covers defects in materials, workmanship and function on all main parts

All warranties are to the original purchaser from authorized retailers only. Warranties are not transferable. Proof of purchase is required for all claims. Warranties are only applicable in the Country of purchase.

All warranties are limited to manufacturing and material defects that appear under normal residential use.

Warranties are for repair, replacement, or substitution only

Warranties are voided by evidence of excessive soiling, improper cleaning or treatment, abuse, or abnormal use. Warranties do not apply to products used for rental, business, institutional, or other non-residential uses.

Unfortunately, the HelloFurniture guarantee does not apply to:

- Normal wear and tear, including pilling, fading, loss or deterioration (of the whole product or its components)
- Damage caused by improper use, cleaning, negligence, treatment, transportation, storage of the products or otherwise caused by your acts and / or omissions
- Damaged caused through any modifications, alterations, improper assembly, tampering or products used in an abnormal manner and not for the products intended purposes
- Damage caused by exposing the products to the sun, extreme heat or cold, or chemicals / agents that are known to damage the finish of the product
- Body impressions on mattresses, sofas and chairs where the indentation is less than 32mm
- Damages caused by Act of God
- Defects in products that are sold "As Is" which were brought to your attention on purchase
- Products used for commercial purposes

HelloFurniture

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